

Primary Palliative Care Facilitator's Guide
Module Five: Serious Illness Communication (Part 2)
55 minutes

Module at a Glance

This is the second of two modules focused on serious illness communication. In this module, the four key communication techniques introduced in the first session will be reviewed, followed by time to practice these techniques in an exercise called, “Lightning Round!” and through brief role play.

Learning Objectives

1. Review key communication skills introduced last session.
2. Explore how capacities impact your communication with seriously ill patients.
3. Participate in role play exercises to reinforce and try new skills.

Session Materials

- Module 5 Powerpoint
- Slide Projector
- Whiteboard, chalkboard or flipchart

Facilitator Preparation and Tips

- Facilitators should re-familiarize themselves with the communication skills introduced in Module 4: Serious Illness Communication (Part 1).
- Pace 55-minute session carefully, adapt exercises as needed.

Optional Resource(s) for Facilitator Preparation

- Jain N, Bernacki RE. Goals of Care Conversations in Serious Illness: A Practical Guide. Med Clin North Am. 2020 May;104(3):375-389.